

Social Events Training

Fall 2024

Please complete this Qualtrics form to receive attendance credit.



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Today's Agenda

- Introductions
- Why FSP Exists
- Community Context
- Who's Who
- Paperwork Policy Changes & Clarifications
- Policy Points to Know
- How to Register a Social Event
- No Event Dates & Due Dates
- Resources



Introduction

- Greer Vinall
- Assistant Director - FSP
- Supervises Risk Mitigation Intern/Social Event Registration process
- I re-did the training over the summer so hopefully it is better.



WHY FSP Exists

Fraternity & Sorority Programs exists to develop innovative approaches that empower fraternity and sorority members to tackle their greatest challenges, create change for the common good, and realize their full potential.

TLDR- we're here to help.

OUR PRIORITIES

Safety and Harm Prevention

We want our fraternity and sorority members to have a fun, memorable, and safe experience. Through training, education, and coaching, we provide the necessary tools chapters need to create a safe, healthy, and responsible environment that allows all members to be successful in their daily endeavors.

WE WILL NOT TOLERATE*

- Anything that puts health & safety at risk
- Anything that would embarrass FSP/ DOS/ UArizona
- Being lied to/forgeries
- Lack of accountability /FSP being the scapegoat
- Violations of the Student Code of Conduct, Social Events Policy, NIC/your HQ policy, etc.



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The Past.
The Present.
The Future.



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Community History – 2022 and before...

- Paperwork was late, incomplete, and forged.
- Events violated multiple policies and created dangerous environments.
 - Hard alcohol present at events.
 - Not enough security / sober monitors.
 - New Members acting as event monitors or being sent to get alcohol.
 - Alcohol at dry events.
- Chapter officers and members were rude and entitled.
- Guests who had been overserved were abandoned and left/put in dangerous situations.
- Chapter officers lied about interactions with UAPD or event happenings.
- FSP was blamed for chapter problems.



It got so bad that 2022 ended
with a social moratorium of
on-campus events.



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2023 and after....

- 2023 officers worked incredibly hard to change these behaviors... and they did.
- 2024 officers (that's you!) have continued the hard work and success.
- Keep it up!



What Changed?

- Trainings
 - Walk-Throughs
 - HQ Training
- More intentional partnerships with UAPD & URM
- Panhellenic was brought more into the conversation and expected to be an active partner in the process.
- Open and honest communication.
- Your predecessors/you showed up.



Keep it up...

- Do your paperwork early
- Communicate with other social chairs and chapters
- Educate your chapter (frequently) on policies and expectations
- Talk to PHC chapters if guests become a consistent risk
- Remind your treasurer to pay invoices immediately when they come in
- Reach out ASAP when you are running into an issue
- Use your resources
- Communicate when FSP, your HQ, your advisors, when something happens at your event



Fall 2024

- Remember, it takes time for change to be institutionalized and trust rebuilt...
- Be prepared to work a little harder at your events this fall
- You can be tired, don't be lazy
- Reminder: you owe your successor an AMAZING transition
- Keep up the great communication*



A Note on Communication...

- I get near daily reports from UAPD.
- It is *ALWAYS* better for me to hear it from you first.
 - Include what happened and plans to avoid it in the future
 - Or ask for help if you need it!
- It is also always better for your advisor/HQ to hear it from you.
- Be honest. Nobody is looking for perfection.
- If you need help, ask for it. You have support.



Who's Who

- FSP

- Abbie – [REDACTED]
- Greer – [REDACTED]

- UAPD*

- Melissa – [REDACTED]
- Lt. Mendoza (Steve) – [REDACTED]

- IFC

- IFC is a great resource but remember, the policies and procedures around social events are not theirs.



Who's Who (cont.)

- *As a reminder, we are a SMALL part of UAPD's job... it is rare you should reach out to Melissa first.
- This is Abbie's entire job and a good chunk of mine. Abbie should be your first point of contact.
- It is rare you will reach out to UAPD but when you do, always include your name and chapter.



Policy, MOU, Paperwork, & UAPD Payment Changes/Clarifications

- <https://greek.arizona.edu/fsp/social-events-policy>
- Nearly everything you will need for this process, is on the FSP website.
 - Excluding the Google Sheet
- Most of these edits are clarifications or reinforcement, not changes.
- Did not print copies of the policy/resources because they usually get left behind.



Policy Changes/Clarifications

- J. All events with alcohol **and events with performers/live entertainment** are closed events, thus there must be no flyers, banners or anything else created or distributed advertising the event.

Article II. On-Campus Event with Alcohol Policies

Article IV. Off-Campus (3rd Party or Weekender) Events with Alcohol Policies

Section 4. Non-Drinking Event Monitors

- A. There must be one (1) Non-Drinking Event Monitor (NDEM) for every 25 **attendees** that must remain sober throughout the event.
- The NDEM must abstain from consuming any alcohol or other substances before or during the event.
 - The NDEM must be an initiated member of the host or sponsoring chapter(s). New members cannot serve as monitors.



Policy Changes/Clarifications (cont.)

Article III. On-Campus Alcohol Free (Dry) Event Policies

Section 5. Non-Drinking Event Monitors

- A. There must be one (1) Non-Drinking Event Monitor (NDEM) for every 25 attendees that must remain sober throughout the event.
 - a) The NDEM must abstain from consuming any alcohol or other substances before or during the event.
 - b) The NDEM must be an initiated member of the host or sponsoring chapter(s). New members cannot serve as monitors.



MOU Changes / Clarifications

General Guidelines and Paperwork

Event Timing

Special Events



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MOU Changes / Clarifications

Event Timing

- A total of eight (8) events may be held **per night** on Tuesday, Thursday, Friday, and Saturday.
 - No events shall be held on Sunday, Monday, or Wednesday.
 - Events held during the week must begin at 10:00 pm and conclude by 1:30 am
 - Events held on Saturday must begin at 1:00 pm and conclude by 5:00 pm OR begin at 10:00 pm and conclude by 1:30 am.
 - UAPD cannot guarantee officers can be staffed on any given night.
 - UAPD will determine adequate staffing using their professional judgment.
- All events must end two (2) hours prior to **home** football kickoff.
 - UAPD shall prioritize the staffing of football games and cannot guarantee staffing for other events.
 - Events may not be held after the conclusion of a **home** football game.
- **Evenings with a home basketball game with a tipoff of 8:00 pm or later will have a limit of 3 on-campus social events and those events may not have performers/live entertainment.**
 - Requests for officers to staff events must be received by the UAPD Special Events office no later than **12:00 pm (noon)** Ten (10) business days (including holidays) prior to the event.
 - Chapter must cancel an event **by 12:00 pm (noon)** 72 business hours/3 business days (prior to the event) or will be charged for the three-hour minimum for each officer assigned for police services.

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MOU Changes / Clarifications

Special Events

- Family Weekend and Homecoming events held at the chapter facility must end 30 minutes prior to kickoff.
 - There will be no limit on the number of events that may occur on these two gameday events as long as chapters only allow parents/family members, alumni, and 1 guest per member.
 - All paperwork and registration processes are to be followed as normal for Homecoming and Parents Weekend.
 - A Special Event Security form request will be submitted and an attempt to have roving patrol will be made.
- There may not be more than two performers/live entertainment on-campus events on a single night.
 - Events without performers/live entertainment may still occur on these evenings.
 - The limitation of these events is at the discretion of UAPD and FSP.
- Events with performers/live entertainment may not be held on-campus the evening before a home football game or the day of a home football game.



Paperwork Changes / Clarifications

List the full names for the assigned [non-drinking] event monitors:

**Requirement: One NDEM for every 25 attendees.*

- Non-drinking event monitors
- Weekenders
- HQ Training Completion Form

Weekender/Overnight Acknowledgement Form

HQ Alcohol Education and Risk Mitigation
Training Proof of Completion



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UAPD Payment Changes/Clarifications

- Late payments are exact amounts, not percentages anymore
- If your chapter has 3 late payments UAPD will not staff events for the remainder of the semester
- **Invoices go out 2-3 weeks after the event**
 - **To President & Treasurer**
- 15-30 days late – **\$50**
- 31-45 days late – **\$75**
- 46-60 days late – **\$100**
- 61+ days late – **\$125**



Policy Points to Know

Aside from all of them...



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General Policies

Section B: The chapter/organization, members and guests must **comply with all federal, state, county, and local laws**. No person under the legal drinking age may possess, consume, provide or be provided alcoholic beverages.

Section C: **The chapter/organization, members and guests must follow the federal law regarding illegal drugs and controlled substances**. No person may possess, use, provide, distribute, sell and/or manufacture illegal drugs or other controlled substances while on chapter/organizational premises or at any activity or event sponsored or endorsed by the chapter/organization.



General Policies

Section D. Alcoholic beverages must either be:

- a) **Provided and sold on a per-drink basis by a licensed and insured third-party vendor (e.g., restaurant, bar, caterer, etc.); or**
- b) **Brought by individual members and guests through a bring your own beverage (“BYOB”) system. The presence of alcohol products above 15% alcohol by volume (“ABV”) is prohibited on any chapter/organization premises or at any event, except when served by a licensed and insured third-party vendor.**
- c) **For on-campus social events, drinks must be served in a pre-portioned and sealed container (for example aluminum cans). There may be no cups or communal drink/pour stations.**



General Policies

Section F. **Alcoholic beverages must not be purchased with chapter/organizational funds or funds pooled by members or guests** (e.g., admission fees, cover fees, collecting funds through digital apps, etc.).

Section I. **Attendance at social events is limited to a 3:1 maximum guest-to-member ratio** and must not exceed local fire or building code capacity of the chapter/organizational premises or host venue. **All social events must utilize a guest list system.**

- a) Guest lists must be numbered and include the full name, if they are affiliated, and if they are over 21 years old of all attendees (guests and members)
- b) Guest lists must be turned in to the FSP office within three (3) business days after the social event



General Policies

Section J. **All events with alcohol and events with performers/live entertainment are closed events**, thus there must be no flyers, banners or anything else created or distributed advertising the event.

Section K. **Any event or activity related to the new member joining process (e.g., recruitment, intake, rush, etc.) must be substance free. No alcohol or drugs may be present if the event or activity is related to new member activities**, meetings, or initiation into an organization, including but not limited to “bid night,” “big/little” events or activities, “family” events or activities and any ritual or ceremony.



General Policies

Section L. The chapter/organization, members or guests must not permit, encourage, coerce, glorify or participate in any activities involving the rapid consumption of alcohol, such as drinking games.

Section O. All on-campus events, regardless of the presence of alcohol, will require both private security guards and roving UAPD patrol.



How to Register a Social Event



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How To Register a Social Event

- Trainings
- Dates to Know
- Paperwork & Google Sheet
- UAPD Staffing
- Guest List
- Cancelling an Event



Training Requirements

- FSP Training*
 - Walk-Throughs
 - This !
- TiPS University Certificates submitted*
- HQ Alcohol Education and Risk Mitigation

*Must be completed/scheduled before paperwork can be submitted.

You can always check the first sheet on the Google sheet for details on who has submitted what so far.



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Training Requirements

TiPS University Certificates

- President
- Risk Manager
- Social Chair
- Five (5) additional members
- Must upload certificate each semester

HQ Alcohol Education & Risk Mitigation Training

- Due by Oct. 18th or no events registered
- Fall 2024 NMs only (per FSP)
- Can use content from Spring 2024
- HQ personnel MUST submit the form
- Campus Health presentations do not meet the requirement and are not accepted



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TiPS Certificates Uploaded So Far...

- As of 3:30 today only 2 chapters have all 8 submitted,
- TDX & ZBT



Dates to Know - Paperwork

- Paperwork is always due by **12:00 pm (noon)** 10 business days before event
 - Saturday events have the same due date as Friday events
 - Mid-October – recommended earlier dates
 - Nov. 11th the University is closed, not a business day.
- Guest lists are due 3 business days after the event
- No event dates – *still waiting on Athletics*
- Friday, November 15th is the last day to submit social event paperwork for Fall events.



Dates to Know - Paperwork

- **It is recommended that paperwork for the below dates be turned in by 12:00 pm (noon) Thursday, October 10th.**
- FSP will be submitting a preliminary UAPD request.
- The regular 10 business day deadline is still valid, and the final request will be submitted on that date.
 - Friday, Oct. 25th
 - Saturday, Oct. 26th
 - Tuesday, Oct. 29th
 - Thursday, Oct. 31st
 - Friday, Nov. 1st
 - Saturday, Nov. 2nd
- These are highlighted blue on the due date sheet.



Dates to Know - Paperwork

- Because Nov. 11th is Veteran's Day and a university closure, it does not count as a business day.
- Events on/after Nov. 12th have a “shifted” due date.
 - These dates are highlighted in pink/purple on the due dates sheet.
- **Please reference the “Fall 2024 Paperwork Due Date” document.**
- The last day to submit paperwork for the fall semester is Friday, Nov. 15th.



Dates to Know - Events

- No on-campus events Sunday, Monday, Wednesday
- Tuesday, Thursday, & Friday events – 10:00 pm – 1:30 am
- Saturday events – 1:00 – 5:00 pm –OR- 10:00 pm – 1:30 am
 - Only one “shift”
 - Indicate change or cancel preference on paperwork
 - Home football game days – events must end 2 hours before kickoff
- Always check no-event dates or number/timing of event limitations



Dates to Know – Event Limitations

- Max 8 events per day/night*
- No more than two performers per night
- No performers the night before/day of a home football game
- No events after the conclusion of a home football game
- Events must end 2 hours before kick off on home football game days
- Max 3 events on nights with a basketball tipoff at/after 8 pm
- No performers on nights with a basketball tipoff at/after 8 pm

* HoCo & Parents Weekend = no limit



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Dates to Know – Event Limitations

Still no word from athletics 😞



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Dates to Know – No Event Dates

- Tuesday, Sept. 24th – Love, Mom & Dad
- Tuesday, October 15th – Greek Speak
- Friday, Nov. 15th – GREAT Greek Weekend
- Saturday, Nov. 16th – GREAT Greek Weekend
- Sunday, Nov. 24th – Sunday, Dec. 1st – Thanksgiving closure



Paperwork

- On-Campus Event with Alcohol (BYOB/Wet)
- On-Campus Event without Alcohol (Dry)
- Off Campus/3rd Party event
 - For example: formal at Playground/ hotel ballroom
- Weekender/Overnight – “*new*”



Paperwork

- Always use the version on the FSP website
- Paperwork must be complete and correct and include your security contract
 - * And HQ acknowledgment if applicable
- NDEM & security ratios are the most common mistakes
 - Ratios are calculated by number of attendees (guests & members)
- Staple events individually
 - Print security contract multiple times if it has multiple dates
- Time stamp and make sure there is a yellow half sheet stapled to the TOP of your paperwork



Paperwork – HQ Acknowledgment

NOT AN APPROVAL

- A copy of an email that states HQ knows about the event and it is within policies – printed and turned in with paperwork
- Must be HQ staff, not an advisor
- If your HQ has a policy that states they don't tell you what events you can or cannot have, that is what the email needs to say.



Paperwork – NDEM & Security Ratio Requirements

Non-drinking event monitors

- 1 NDEM per 25 attendees
- NDEM cannot consume alcohol or other mind-altering substances before/during the event
- New members cannot serve as NDEM

Security guards

<u>Attendees</u>	<u>Guards</u>
• 0-200	3 guards
• 201-400	4 guards
• 401-500	5 guards
• 501-600	6 guards
• Doubles for performers	



Paperwork - Security

- You are responsible for hiring security
- The company must be licensed through Az Dept. Public Safety
 - https://webapps.azdps.gov/public_inq/sgrd/ShowLicenseStatus.action
- Make sure each event paperwork has its own copy of the security contract
- Contract must include date/time of event, and how many guards
- What companies have you all had success with?





Submitting event registration paperwork? Grab one of these, fill it out, staple it to your time-stamped paperwork.

Chapter: _____

Type of Event:

- On-Campus Event WITH Alcohol
- On-Campus Alcohol-Free Social Event (Dry)
- Off-Campus Event WITH Alcohol (3rd Party)

Paperwork being submitted includes:

- Paperwork (Event Planning form)
 - o With Social Chair signature/initials on all 3 pages
 - o With President signature/initials on all 3 pages
 - o With Advisor signature/initials on all 3 pages
- Security or Venue Contract
- HQ Acknowledgement (Performers and weekenders only)

Of any of your items are missing please tell us why and when it will be submitted:

***Events are not logged and UAPD is not requested until all paperwork is submitted.**

- HQ Acknowledgement (If your event is not a performer or weekender, skip this section.)
 - o Why: _____

o When will it be submitted: _____

- Security/ Venue contract

o Why: _____

o When will it be submitted: _____

Guest lists are due three (3) business days after the event. If your guest list is not submitted no events will be registered for the chapter.

Paperwork for performers or weekenders must include HQ acknowledgement of event.

After Paperwork...

- Once your COMPLETED paperwork is submitted, Abbie will update the Google sheet and send the UAPD request.
- Always check the Google sheet to confirm it gets updated correctly
- Will be shared after this meeting
 - DO NOT share it out. This is for chapter leadership only.



Google Sheet

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
<u>BYOB/ DRY/ 3rd</u>	<u>UAPD Req.?</u>	<u>Registration (PW - Sec)</u>	<u>Security Comp.</u>	<u>Guestlist (Y/N)</u>	<u>Registered (Y/N)</u>	<u>Date (Day, MM/DD/YY)</u>	<u>Chapter</u>	<u>Location</u>	<u>Start/ End Time</u>	<u>Est. Attendance</u>	<u>President Phone</u>	<u>Social Phone</u>	<u>Advisor Phone</u>	<u>UAPD Contact</u>
BYOB	Y	Y - Y	Alpha		TBD	Thursday, 2/1/24	Sigma Chi	1511 E 1st	10:00 PM - 1:30 AM	500				
DRY	Y	Y - Y	Wild West		TBD	Friday, 2/2/24	Sigma Phi Epsilon	1614 E 1st	10:00 PM - 1:30 AM	500				
3rd	Y	Y - Y	United Shadows		Y	Saturday, 2/3/24	Alpha Delta Pi	121 E Congress St	3:00 - 7:00 PM	450				NA

<u>Day</u>	<u>Date</u>	<u>Notes</u>
Monday	9-30	NO ON-CAMPUS EVENTS
Tuesday	10-1	
Wednesday	10-2	NO ON-CAMPUS EVENTS
Thursday	10-3	
Friday	10-4	no performers
Saturday	10-5	Home football - no evening events
Sunday	10-6	NO ON-CAMPUS EVENTS



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UAPD Staffing

- Abbie sends UAPD request – only includes events with completed paperwork
- UAPD will communicate if it is staffed or not
 - Email **ABBIE** questions if you haven't heard anything, **NOT** Melissa
- If staffed, event will be registered
 - Officer contact will be added to Google sheet
- If not staffed, registration is determined on a case-by-case basis



UAPD Staffing

- REMEMBER: UAPD officers pick up these shifts on OVERTIME
- Not guaranteed
- They are choosing to work on their time off
- They know which chapters are hosting events for the shifts



Guest List

- Due 3 business days after the event, timestamped with BLUE top sheet
- Chapter name and date of event
- Numbered
- First & Last name
- Are they Greek affiliated (yes or no)
- Are they over or under 21
- Template on FSP website, optional.





Turning in your guest list? Grab one of these, fill it out, staple it to your time-stamped paperwork.

Chapter: _____

Type of Event:

- On-Campus Event WITH Alcohol
- On-Campus Alcohol-Free Social Event (Dry)
- Off-Campus Event WITH Alcohol (3rd Party)

Does your guest list have the following on it:

- Chapter Name
- Date of Event



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First and Last Name

Are you a member of a
fraternity/sorority?
Yes No

Circle One:
Under 21 Over 21

1		Are you a member of a fraternity/sorority? Yes No	Circle One: Under 21 Over 21
2		Are you a member of a fraternity/sorority? Yes No	Circle One: Under 21 Over 21
3		Are you a member of a fraternity/sorority? Yes No	Circle One: Under 21 Over 21
4		Are you a member of a fraternity/sorority? Yes No	Circle One: Under 21 Over 21
5		Are you a member of a fraternity/sorority? Yes No	Circle One: Under 21 Over 21
6		Are you a member of a fraternity/sorority? Yes No	Circle One: Under 21 Over 21
7		Are you a member of a fraternity/sorority? Yes No	Circle One: Under 21 Over 21
8		Are you a member of a fraternity/sorority? Yes No	Circle One: Under 21 Over 21
9		Are you a member of a fraternity/sorority? Yes No	Circle One: Under 21 Over 21
10		Are you a member of a fraternity/sorority? <u> </u> Yes <u> </u> No	Circle One: Under 21 Over 21

Cancelling an Event

- Must be done three (3) business days in advance to avoid fees/being charged
- Email the following people (on a single email):
 - Abbie
 - Greer
 - Melissa
 - Steve/Lt. Mendoza
- Include the following information:
 - Name
 - Chapter
 - Date/time of event cancelling
- Excessive cancellations will result in UAPD not staffing events for the semester



Questions on registering events?

NOT THE END



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Business Days/Due Dates

- Business Day = a day the univ. is open
 - Typically, Monday-Friday
- You have document that tells you the due dates. Please use it.



Business Days/Due Dates

SEPTEMBER 2024

Your event is Sept. 28.

- Paperwork due?
- Last day to cancel without fees?
- When is your guest list due?

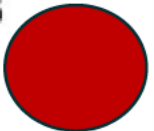
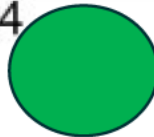


SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28 
29	30	1	2	3	4	5

Business Days/Due Dates

SEPTEMBER 2024

Your event is Sept. 28.

- Paperwork due?
 - Sept. 13
- Last day to cancel without fees?
 - Sept. 24
- When is your guest list due?
 - Oct. 2

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13 	14
15	16	17	18	19	20	21
22	23	24 	25	26	27	28 
29	30	1	2 	3	4	5

Business Days/Due Dates

OCTOBER 2024

Your event is Oct 31.

- Paperwork due?
- Last day to cancel without fees?
- When is your guest list due?


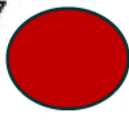


SUN	MON	TUE	WED	THU	FRI	SAT
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2

Business Days/Due Dates

Your event is Oct 31.

- Paperwork due?
 - Oct. 17
 - Rec: Oct 10
- Last day to cancel without fees?
 - Oct. 28
- When is your guest list due?
 - Nov. 5 (not shown)

OCTOBER 2024

SUN	MON	TUE	WED	THU	FRI	SAT
29	30	1	2	3	4	5
6	7	8	9	10 	11	12
13	14	15	16	17 	18	19
20	21	22	23	24	25	26
27	28 	29	30	31 	1	2

Resources



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Cool things y'all are doing

- Google forms for guest lists
- Having the NDEM signifier on the table when guests arrive
- Having President, RM, and/or Social Chair phone numbers posted in the bathrooms
- Having a space designated for women only
- Having female security guards



Resources

- EACH OTHER
- Website
- HQ Training
- Peer Accountability
- URM, UAPD + UAPD Roving Patrol
- UA GoodSam
- FSP



Peer Accountability

- Do you see alcohol at a dry event?
- Do you know a chapter had an unregistered event?
- Do you hear someone talking about hooking up with someone who is too intoxicated to give consent?

STEP IN AND STOP IT

When nobody stops the behavior, it sends the message that it's okay.



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URM, UAPD, UAPD Roving Patrol

- Bring in URM or UAPD to a meeting
- Have them help you educate your members
- Call roving patrol or regular patrol if you need help



UA GoodSam

- <https://deanofstudents.arizona.edu/safety/good-samaritan-protocol>



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UA GoodSam

If you are talking about taking shifts to stay with someone who has over consumed..

The best people to stay with them is a medical professional.



DOS/GSB Conduct

- If your organization gets sent to DOS or GSB conduct for ANY reasons, related to social events or not, COOPERATE.
- Be forthcoming. Be communicative. Be involved. Be a part of the solution.

BE A PARTNER IN THE PROCESS.

If an individual member broke a rule, don't let the chapter cover for them.



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A little advice....

- A lot of feedback about getting the rest of the chapter engaged. Here is my advice:
 - Be honest with them and educate them
 - Request a conduct history report from me, review with entire chapter
 - Be strategic with your HQ training
 - Bring in UAPD/URM to talk to chapter
 - Identify problem members and work with them 1:1
 - Identify stellar members and publicly praise them



Wrap Up

- Make plans to educate your chapter on processes and policies, what your role as social chair *actually* is, emergency protocols, and what you expect of them.
- Set your expectations now so you can hold them accountable later.



QUESTIONS?



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Wrap Up

- Email Abbie [REDACTED] and introduce yourself:
 - Name
 - Chapter
 - Position

